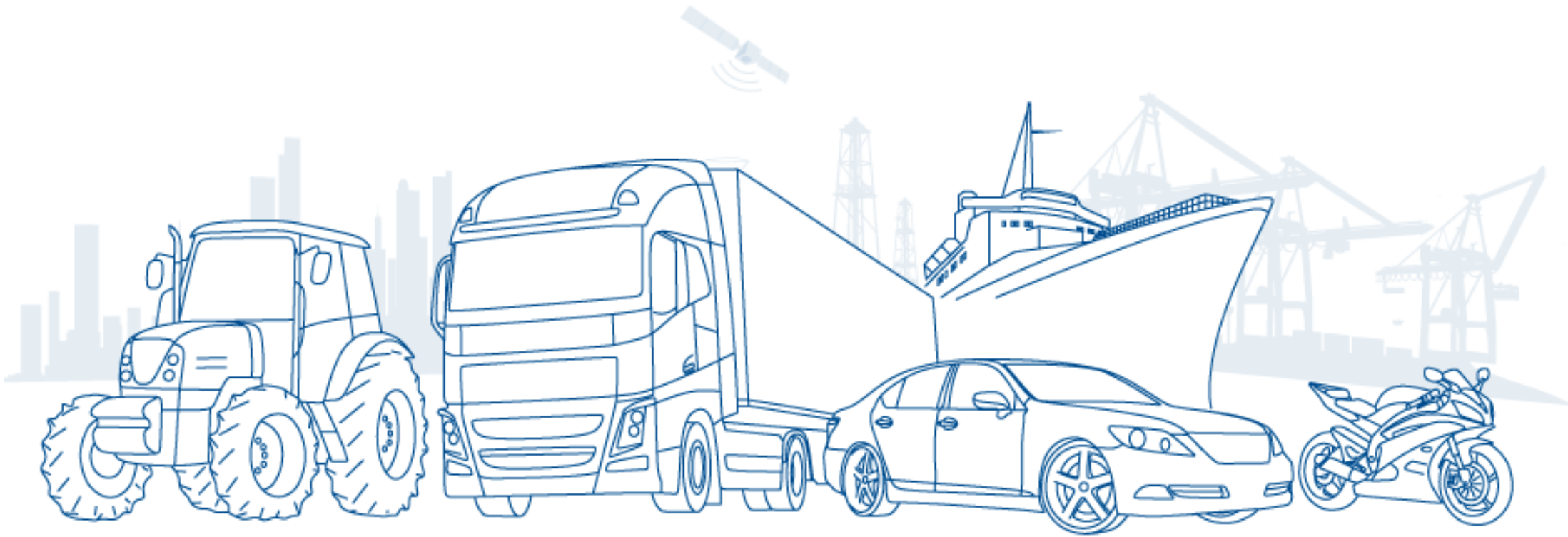




Fleet Management Software



Brochure

Company profile



10 Hughes Avenue

Alagomeji, Yaba, Lagos, Nigeria.

Phone: +234 (0) 12914837

Mobile: +234 (0) 7039784709

Email: sales@sysserve-solutions.com

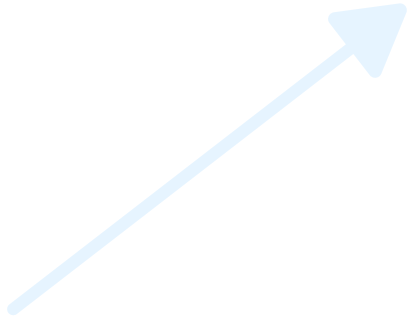
www.sysserve.com

Sysserve was founded in 2011 as a software development company in Nigeria. Our mission is to deliver technology solutions that bring productivity to our clients by ensuring optimal use of their resources.

Our product Instanta is an indigenous, simple to use, customizable and scalable suite of mobile and web applications for businesses of all types and sizes to track the location, maintenance and utilization of their physical assets in order to achieve more control, greater insight and cost reduction

Instanta provides web based tools to record, schedule, assign, communicate and monitor all facilities, fleet, asset and inventory management activities, for quick and easy report generation for management decision making. With Instanta you can easily track the location, usage, maintenance history and total cost of ownership of your critical assets.

Our values



Integrity

We are honest, transparent and truthful to ourselves and our customers in all situations.

Empathy

We strive to delight our customers by listening to truly understand and share their feelings at all times.

Competence

Zero tolerance to mediocrity, we always exceed expectation by delivering quality products and supreme support services. We work to be the best in what we do

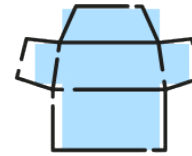
Continuous Improvement

We are never satisfied with our accomplishments; we will always push one another to be better individually and as a team.

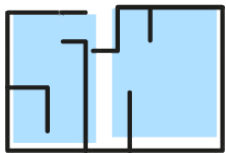
Our stats



10,000+
Managed fleet



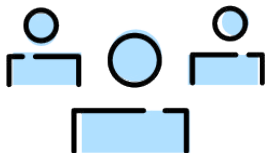
8,000+
Assets/equipments



5000+
Apartments & Office space



500+
Managed facilities



7000+
Users

Instanta use cases

- Haulage
- Facilities management
- Financial institutions
- Telecommunication
- Oil and Gas
- Residential estates
- Manufacturing
- Educational institutions
- Construction and mining
- Car rental
- Waste management
- FMCG
- Public transport
- Courier delivery service
- Service & maintenance
- Agriculture

Some really happy clients



Our advantage



Web & mobile

Accessible on the go anywhere anytime



Secure

Instanta leverages encryption, offsite data replication and role based user management to safeguard your organization's data.



User friendly

Ridiculously easy to use



Incredible user support

Enjoy relentless dedication to quality service delivery and support



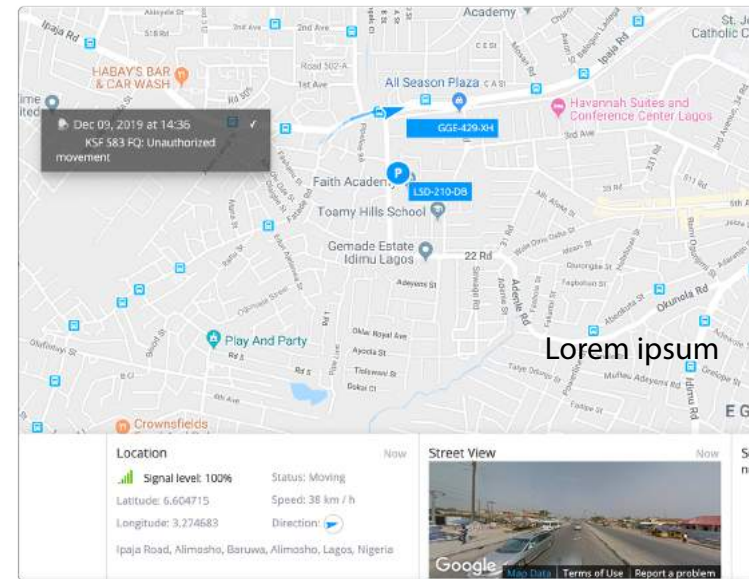
Highly customizable

Be it custom workflow, reports or document templates, Instanta can be easily customized that you would think it was tailor made for you.

GPS TRACKING

Real-time fleet monitoring & control of drivers' activities

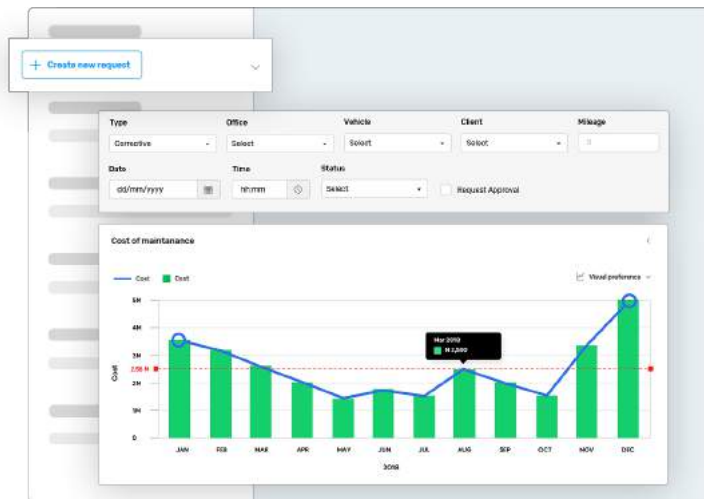
Monitor your fleet movement, replay events, monitor driver's behaviour and receive notifications for security events.



WORKSHOP & FLEET MAINTENANCE MANAGEMENT

Keep your fleet more on the road and less at the workshop.

Everything your fleet management team needs to keep your mobile assets running smoothly. Get features for processes such as maintenance request, inspection, job order, routine services, workshop & technician task assignment and much more.



FLEET PARTS INVENTORY & PROCUREMENT

Procure, store, use spare parts & consumables with more control & less leakages

Know the quantity of the spare parts and consumables you have in store and track how they are being used. Get features for weighted average, FIFO, LIFO, receive re-order level notification and easy access to details such as stored items specification, warranty & expiry information.

TRIPS

2569
Consumable

FOTON TX2542Over hauling gasket

ABOUT

Asset Type	Sub Category	Model
Consumable	Engine	FOTON TX2542Over hauling gasket

Vendor	Purchase date	Purchase number
CAV Technical Procurement Company LTD	11 / 22 / 2019	0000029

Unit Price	Quantity	Reorder level
NGN 13,702.50	1	25

Status	Office/facility
In store	MSD workshop Ikoyi

TRIP & RENTAL MANAGEMENT

Simplify the booking, scheduling, billing & execution of your trips

Be it haulage, rental, pool vehicles or public transportation, get features to effortlessly create, assign, communicate and monitor trips.



RENTAL INVOICING & PAYMENTS

Create invoices for trips & receive payments online

Automatically link invoices and payments directly to trips and lease contracts via a fully automated, flexible and customizable online invoicing platform, which will enable you eliminate invoicing mistakes

Detail

ABOUT

Voucher Number	Type	Voucher Date	Office	Status
2489	Petrol	31/07/2019	Head Office Lagos	Submitted

VEHICLE

Vehicle	Mileage	Fuel Level
FST 234 EX (Mitsubishi Pajero)	10000	Occupied

COST

Amount per Litr	Total Amount	Quantity(Ltr)	Service Charge
NGN 145.00	NGN 10,000.00	68.97	None

Balance (ValuCard)

NGN 12,578.00

FUELLING

Filling Station	Fuelling date
Total Pic	18/31/07/2019

RC. 22230

J&J MOTORS

FINAL INVOICE FOR VEHICLE RENTAL

TO Airtel Nigeria Plot L2, Banana Island, Fore Estate, Ikoyi, Lagos	Invoice No SK0112019/000003
ATTN Kosay Non credit	Invoice Date 06/11/2019
	VAT No.: 03026044-0001
	TIN No.: 03026944-0001
PAYMENT DETAILS	Contract Type
Account Name: Cashlink plc Account No: 002675438 Bank Name: Stanbic/BTC Bank Bank Address: Stanbic head office VII Lagos	Purchase Order 090099y09
	Order Date: 17/07/2019
	Vehicles : BDG 196 DF

Item	Qty	No of	Description	Date	Unit Cost (NGN)	Amount (NGN)
1	1	1	Pick Up/Drop Off for John Wick from Lagos to Ikaja. From 17/07/2019 to 18/07/2019. Vehicle(s) BDG 196 DF (Toyota Corolla)	17/07/2019	2,000.00	2,000.00
			12.5% VAT			250.00
			INVOICE TOTAL (TWO THOUSAND TWO HUNDRED AND FIFTY Naira)			2,250.00

FUEL VOUCHERS

Reduce fuel cost, eliminate fuel theft & view live fuel data

Capture and report fuel consumed by each vehicle, the associated cost and consumption analysis.

FLEET DOCUMENT RENEWAL

Get notified when your fleet documents are about to expire

Proactively receive automated notifications for all expiring vehicle documents such as vehicle license, insurance, hackney permit and road-worthiness.

LEASE						
Lease Number	Client	Office	Start Date	End Date	Status	
00000005	Petrobras	H/O Lagos	18/08/2012	06/08/2016	Expired	
00000008	Nigeria Breweries Iganmu	H/O Lagos	01/10/2012	19/10/2016	Running	
00000003	Airtel Nigeria	H/O Lagos	27/07/2013	26/06/2017	Expired	
00000004	LM Ericsson	H/O Lagos	27/07/2013	27/06/2016	Running	
00000006	Petrobras	H/O Lagos	30/09/2013	15/10/2016	Running	
00000007	Petrobras	H/O Lagos	01/10/2013	15/10/2015	Active	
00000002	Huawei Technologies Comp...	H/O Lagos	01/08/2014	01/09/2015	Running	
00000015	FCMB	H/O Lagos	30/11/2014	29/11/2018	Running	
00000010	Helios Towers	H/O Lagos	01/03/2015	29/03/2016	Running	
00000001	Airtel Nigeria	H/O Lagos	01/08/2015	31/08/2015	Running	
00000012	Airtel Nigeria	H/O Lagos	01/12/2016	30/11/2018	Reserved	
00000011	FCMB	H/O Lagos	01/08/2017	01/08/2021	Reserved	

50

Active

Vehicle insurance

Details

ABOUT

Name	Renewal Cost	Frequency	Status
Vehicle insurance	NGN 3000.00	1 Year	Active

ORGANISATION

Corner Stone Insurance

Allianz Insurance

FBN Insurance

Guinea Insurance

Goldlink Insurance plc

Staco Insurance plc

FLEET LEASE

Eliminate the hassles of tracking & invoicing operating lease contracts

Setup new and update existing operating lease contracts. Generate and send recurring invoices & track payments.

All features

GPS Tracking

MOVEMENT MONITORING

Know your fleet's current location, movement history, speed, mileage covered, start & stop events, consumed fuel and engine hour.

AUTOMATED SECURITY ALERTS

Receive SMS & Email alert for events such as device tampering, fuel drain & filling, vehicle crash, harsh driving, over speeding, geofence exit & entry, unauthorized movement, excessive idling, parking state detection and more.

GEOFENCING & POI

Define boundary on the map that covers a specified area and receive alerts when vehicles enter or exit the area.

LIVE TRAFFIC

Get to your destination in-time by the using the live traffic monitoring feature to avoid city traffic jams.

DRIVER BEHAVIOUR (ECO DRIVING)

Objectively evaluate your drivers' behaviour using different factors such as over-speeding, harsh braking, harsh driving, harsh acceleration, harsh turning, and excessive idling.

All features

Workshop & Maintenance Management

MAINTENANCE REQUEST

Empower your fleet managers to submit maintenance requests and monitor the progress of ongoing maintenance jobs anytime anywhere.

ROUTINE MAINTENANCE

Configure routine service schedules for each fleet type, set the service frequency based on mileage or time and add the required materials and cost. You then receive automated reminders for all scheduled maintenance jobs close to the due date.

SERVICE LEVEL AGREEMENT (SLA)

Set the agreed duration for each task or job category to easily track compliance. Add multiple escalation rules to notify the right team members when a task has passed the defined duration or due date.

JOB ORDER & MAINTENANCE HISTORY

Create job order, and track resolution time, get complete visibility into each vehicle's maintenance history, maintenance cost and replaced parts for management decision making.

WORKSHOP ENTRY & EXIT INSPECTION

Implement and enforce workshop entry and exit inspection to proactively and significantly reduce unplanned vehicle breakdown incidence.

PAYMENT REQUISITION

Easily create payment requisition for jobs performed by each workshop and track the workshops' payment history for quick reconciliation.

All features

Workshop & Maintenance Management

TASK MANAGEMENT

Keep track of all ongoing and scheduled tasks on the task dashboard designed to make planning easier. Quickly view the task owner, assigned technician, task status and expected completion time.

JOB ORDER COMMUNICATION

Enjoy seamless job order collaboration and communication with technicians, workshops and supervisors via Instanta's SMS and Email notification engine. Receive intelligent notifications to report anomalies e.g when a spare part is replaced repeatedly within a short period of time in the same vehicle.

All features

Parts Inventory

INVENTORY CONTROL

Automatically update the quantity of spare parts in store when parts are issued or restocked. Know the type, quantity and usage history of each spare parts and consumables in store.

PART REQUISITION

Web interface for fleet officers to submit parts requests and track the status of their request.

PART ISSUANCE

Create transfers from submitted requests to issue parts from the store for use or to another store. Instanta will automatically update the item quantity in store as applicable. Easily report spare parts issuance history and usage from anywhere at anytime

REORDER LEVEL

Avoid running out of spare parts, you receive notification when the stock level reach the predefined reorder level

All features

Procurement

PURCHASE REQUEST

Web interface for users to submit material requests and track the status of their request.

PURCHASE ORDER

Streamline your procurement process by tying new purchase order to submitted purchase requests or work order, Automate the delivery of approved purchase orders to the supplier via email, send payment request to account department and track the supplier's payment status.

SUPPLIER REGISTER

Web interface to register a new supplier or update existing suppliers, specify the category and the contact details, and track the supplier's history, performance ratings and payments.

REQUEST FOR QUOTATION (RFQ)

Send request for quotation to multiple vendors, add & update submitted quotations, then automatically send award letter or purchase order to the vendor whose quotation was selected and rejection notification to the vendors whose quotations were rejected.

GOOD RECEIVED NOTE

Interface to create goods received note from a purchase order and record quantity received, confirm the supplied items' specification and condition before acceptance and subsequent warehousing & shelving. The stock level will be updated automatically when supplies are received into the store.

All features

Trip & Rental Management

RESERVATIONS

Intuitive web interface for end users to submit vehicle requests and for transport team to create new reservations, assign personnel and vehicles and monitor status of ongoing trips.

TRIPS COMMUNICATION

Receive daily upcoming trips notifications so your reservation and logistic officers can prepare accordingly. Your drivers will also receive SMS notification when they are assigned a trip. You will never again miss any trip due to oversight

RESOURCE ADVISOR

Know in real-time if a vehicle or personnel will be available to execute new trip within a specified period. Hence, you can easily avoid conflicts.

TRIP INVOICING

Link invoices and payments directly to trips and clients via a fully automated, flexible and customizable online invoicing platform, which will enable you to eliminate most invoicing mistakes.

ONLINE PAYMENT

Give your end users quick and easy means to pay online using their debit or credit cards via our integrated online payment module

OUTSTANDING PAYMENT REMINDERS

Receive automated invoice pending and payment pending notifications for completed jobs.

All features

Fuelling And Document Management

FUEL VOUCHER

Capture fuel issuance to know how much you are spending on fueling and easily monitor trends to detect and eliminate fuel frauds.

FILLING STATION & FUEL DUMP

Track purchases from multiple fuel stations and issuance from local fuel storage

FUEL DRAIN ALERT

Receive instant alert via email and SMS for fuel filling and drain events.

EXPIRING DOCUMENTS NOTIFICATION

Receiving automated reminders for all expiring vehicle documents such as vehicle management license, hackney permit, road-worthiness and more.

BULK UPDATE OF RENEWED DOCUMENTS

Quickly update renewed documents through our easy to use document renewal interface. Record renewal cost, issue and expiring dates, with support for bulk document update.

TRACK RENEWAL HISTORY & COST

Quick access to the vehicle document renewal history and cost.

All features

Fleet Lease

MANAGE LEASE

Create lease for new contract, add vehicles to the lease, and configure the lease properties such as the start & end date, default number of working days, rate per day etc.

NOTIFICATIONS & REMINDERS

Receiving automated notifications and reminders for unpaid or part-paid lease invoices that have passed the due date. You also receive notification when a lease is close to the end date.

LEASE REVENUE REPORT

Quickly view the list of vehicles attached to each lease and generate revenue report per vehicle and per project.

LEASE INVOICING AND PAYMENTS

Generate and send monthly rental invoices for each operating lease and track payment history.

Management benefits of Instanta

MONITOR FLEET USAGE AND DRIVER'S BEHAVIOUR

Instanta enables you to generate quick and accurate vehicle trip history, monitor drivers' activities in real-time and receive automated notifications for events such as crash, over-speeding, parking, towing etc. It gives you tools to objectively evaluate drivers' behaviour using different factors such as over-speeding, harsh driving, harsh braking, harsh acceleration, harsh turning, and excessive idling.

REDUCE BREAKDOWN & UNPLANNED MAINTENANCE

Use Instanta to implement and enforce workshop entry and exit inspection to proactively detect potential issues before it becomes a problem, thereby significantly reducing unplanned vehicle breakdown incidence.

EXTEND YOUR FLEET LIFE SPAN

Instanta gives you tools to easily plan and implement your fleet routine maintenance schedules based on mileage and/or time period. This helps to extend the life of your fleet, maintain optimal working & safety conditions.

TRACK MAINTENANCE HISTORY, TRIP HISTORY AND EXPENSES

Instanta helps you to quickly and accurately report each vehicles' trip history, revenue (where applicable) and expense which includes the cost of maintenance, fueling and document renewal. It also allows visibility into each vehicle's maintenance history, maintenance cost and replaced parts for management decision making.

Management benefits of Instanta

REDUCE LEAKAGES, AND IMPROVE PROCESS VISIBILITY & CONTROL

Instanta enables management to enforce process visibility and ensure implementation and compliance to defined operational processes and controls such as maintenance management process workflow.

It provides analytics to report key metrics to rate workshops performance based on criteria such as average resolution time, % repeated jobs, and job satisfaction ratings.

Instanta also enables intelligent notifications to report anomalies to managers e.g. when a spare part is replaced repeatedly within a short period of time in the same vehicle.

TRACK AND REPORT DOCUMENT EXPIRY AND FUELLING

Get notifications for expiring vehicles and drivers documents to avoid problems with authorities. Easily capture and report the estimated fuel consumed by each vehicle, the associated cost and consumption analysis.

Instanta return on investment



Return on investments: 10 to 100 times



Operational visibility and transparency: 95% to 100%



Reduction in maintenance cost: 25 to 30%



Reduction in unplanned downtime: 70% to 75%



Increased fleet utilization: 20% to 25%



sysserve
...be productive

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